Project Delivery Framework
Project Delivery Framework Work Group

Goals:

• Develop a standardized approach for delivering projects at HUIT for the full spectrum of projects done (small, medium, large, programs, PRC/ITCRB, applications, infrastructure, etc.)

• Integrating the best of our foundational practices (ITIL, Agile, Project Management)

• Bringing together our various disciplines (business, software development, Dev Ops, project management, architecture, etc.).
The Challenge

How the customer explained it
How the project leader understood it
How the engineer designed it
How the programmer wrote it
How the sales executive described it

How the project was documented
What operations installed
How the customer was billed
How the helpdesk supported it
What the customer really needed
### Vision

#### The Vision for Project Delivery

*Enable HUIT to efficiently and consistently manage IT projects that deliver valuable services to the University through a simple and clear framework*

#### Objectives

1. **Project** - Define a standard framework (people, process and tools) for delivering value and transparency to the University from IT projects and programs of all sizes

2. **Portfolio** - Provide the ability to manage collections of current and future efforts

3. **Governance** - Enable clear models for evaluation, prioritization, funding, approval, resource management and measurement across governing bodies

4. **Engagement & Adoption** - Educate, collaborate and encourage adoption across HUIT and all of our partners

#### Guiding Principles

1. Keep it as **simple** as possible while still ensuring consistency and predictability

2. Deliver **value** incrementally and quickly to as many individuals as possible

3. Meet evolving University needs through **continuous improvement**

4. Promote **collaboration** within and between all groups

5. Support **multiple** methodologies and development patterns

#### Key Performance Indicators

1. Increase quantity and distribution of projects utilizing Framework

2. Increased sponsor satisfaction with project outcome and process

3. Increasing stakeholder satisfaction with project portfolio

4. Reduction of number of projects delayed due to resource contention

5. Increased use of the framework for preparing proposals for governing bodies

6. Employee satisfaction with framework

7. Number of staff that have attended framework training
## Draft Timeline

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<td>January</td>
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### Project Delivery

- Q4 to Q2 (FY'14)
- Q1 to Q2 (FY'15)
- Q3 to Q4 (FY'16)

### Portfolio Management

- FY'15: Q1 to Q3

### Governance

- FY'16: Q4

### Engagement and Adoption

- FY'14: Q1 to Q4
- FY'15: Q1 to Q4
- FY'16: Q1 to Q4