Adobe Enterprise Software Availability

HUIT is excited to announce that we now have a new license agreement for Adobe software products.

What does this mean to you?

**FAS and SEAS Faculty and Staff:** Adobe Acrobat Pro and the full suite of Adobe Creative Cloud products are available to FAS and SEAS faculty and staff.

**Central Administration, Divinity School, and Radcliffe:** Adobe Acrobat Pro is now available to all Central Administration, Divinity School and Radcliffe.

How will the software be made available?

Beginning Thursday, May 15, all newly configured Windows computers will come bundled with Adobe Acrobat Pro. Acrobat Pro will also be available via self-service portals for existing Mac and PC computers.

In addition to Adobe Acrobat Pro, the following software bundles will be made available to FAS & SEAS faculty and staff via self-service portals for Mac and PC:

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<th>Design</th>
<th>Web</th>
<th>Video</th>
<th>Software Development</th>
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<tr>
<td>Photoshop CC 2014</td>
<td>Photoshop CC 2014</td>
<td>Bridge CC &amp; Updates</td>
<td>Flash Professional CC and Mobile 2014</td>
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<td>Illustrator CC 2014</td>
<td>Dreamweaver CC 2014</td>
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<td>Gaming SDK 1.3</td>
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<td>InDesign CC 2014</td>
<td>Edge Animate CC 2014</td>
<td>Audition CC 2014</td>
<td>Flash Builder Premium</td>
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<td>Media Encoder CC 2014</td>
<td>Fireworks CS6 &amp; Updates</td>
<td>SpeedGrade CC 2014</td>
<td>Scout CC</td>
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<tr>
<td>Edge Animate CC 2014</td>
<td>Bridge CC &amp; Updates</td>
<td>Media Encoder 2014</td>
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<td>Muse CC 2014</td>
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<tr>
<td>Bridge CC &amp; Updates</td>
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<td><strong>Installation: 20 GB</strong></td>
<td><strong>Installation: 15 GB</strong></td>
<td><strong>Installation: 28 GB</strong></td>
<td><strong>Installation: 8 GB</strong></td>
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</table>

What are the hardware and software requirements?

- The minimum hardware requirements to effectively install and run these applications are:
  - 4 GB RAM: Note – 8GB RAM is recommended if you plan to use the more resource intensive applications (i.e.- Video suite of applications).
20 GB free disk space

- It is recommended you use the most current operating systems for your Windows or Apple computer. (click [here](#) for the versions supported by HUIT).

*Please ensure your computer meets the minimum requirements.*

**How do I install the software?**

**Windows computers**

- The LANDesk Portal Manager is used to install your Adobe products.
- To identify if your computer has the Portal Manager installed:
  
  a. Click on Start Menu
  
  b. Click All Programs
  
  c. Click LANDesk Management
  
  d. You should see Portal Manager, if installed

- If you need the LANDesk Portal Manager installed please contact the HUIT Service Desk, x 5-7777.

- Please click [here](#) for instructions on how to install your Adobe application via the LANDesk Portal Manager

**Mac computers**

- The Casper Self Service portal is used to install your Adobe products.
  
  - Click on your Applications folder to determine if you already have the Casper Self Service portal installed.
• If you need the Casper Self Service portal installed please contact the HUIT Service Desk, x 5-7777.
• Please click here for instructions on how to install via the Casper Self-Service portal.

**IMPORTANT NOTES:**

• The software bundles are quite large and take a considerable amount of time to install (installation times may vary but these installs may take upwards of 1.5 – 2 hours.) Additionally, the installation is likely to impact performance on your computer so please plan accordingly.
• Please be sure to download and install the software from a computer that is on the Harvard network. Do NOT attempt to install the software from a computer that is on the wireless network or a remote network.
• Once the install has started do NOT attempt to cancel it.

**Can I install multiple versions of the Adobe applications on my computer?**

• When you install the current Acrobat Pro version from either portal, the install will remove the prior version of Acrobat Pro installed on your computer.
• When you install any Creative Cloud (CC) application from either portal, these versions can coexist with prior Creative Suite (CS) applications.

**Do these applications provide the functionality found in Adobe's Creative Cloud subscription-based service?**

• No. Our enterprise license agreement provides for a full-featured local install on your Harvard-owned computer but at this time, there is no cloud-based functionality (file syncing or storage) available.
I just installed an Adobe Creative Cloud application on my PC, why do I have two versions of the application?

- In some cases, on 64-bit Windows computers (operating system is the 64-bit version), the application install package will install both a 64-bit and 32-bit version of application. Note: 32-bit Windows computers will only have the 32-bit version installed. The LANDesk Portal Manager knows if your computer has the 64-bit or 32-bit version of the operating system and will present you with the proper application install package. For those computers running the 64-bit version of the operating system, it is recommended you open the 64-bit version of the Adobe application.

I do not see the individual Adobe application or bundled package I am looking for in the self-service portals.

- If you are unable to find the application or bundled package you need please contact the HUIT Service Desk, x 5-7777.

How to get help?

As always, if you have any questions or require assistance, please don’t hesitate to contact the HUIT Service Desk, x 5-7777.