

How HUIT Fits into Harvard IT

Harvard's IT Vision

Empower the Harvard community through technology that enables:

- **Effortless access**
- **Rapid and profound innovation**
- **Seamless collaboration**

Harvard's IT Strategy

hpH + sCIOc + B5 + UITP&P

∑ TLT, SIS, IAM, ISec, Collab

High-performing HUIT +	Strategic CIO Council +	Big Five Programs +	University IT Planning & Policies
------------------------------	-------------------------------	---------------------------	---

What is a high-performing HUIT?

A high-performing HUIT is

- **Mission-driven**
- **Goal-oriented**
- **Values-based**

How HUIT Works

Mission-driven

We strive to **make it easier** for faculty, students, and staff to teach, research, learn, and work through the effective use of IT

Goal-oriented

HUIT sets **40 goals** to accomplish during a fiscal year, based upon an Enduring Goal framework set within four categories. The live status of our goal progress is in the About section of huit.harvard.edu:

- I. **Service Delivery**
- II. **Implementation of New Systems**
- III. **Strategy, Planning and Process**
- IV. **IT Workforce Development**

Values-based

- User-focused
- Collaborative
- Innovative
- Open

Work in Progress

HUIT 1.0 (2011-2013)

- Consolidated FAS + CA to form HUIT with org focused on service delivery
- Created CTO, PMO, ITSM, InfoSec functions
- Created IT Summit
- Created service catalog
- Consolidated networks, data centers, operations tools
- Focused on values

HUIT 2.0 (2013-2015)

- Established programs to implement Harvard's strategic initiatives (IAM, SIS, TLT, O365, Harvard Phone, InfoSec)
- Focused on foundational competencies (ITIL, Agile, PM)
- Committed to move to the Cloud
- Embedded values and competencies into performance management
- Launched Harvard IT Academy

HUIT 3.0 (2016-)

- Build skills and reorganize for Cloud/DevOps
- Establish vendor management (VMO) and account management (AM) and data management (DM) functions
- Increased focus on UX, mobility, and accessibility