How HUIT Fits into Harvard IT

Harvard’s IT Vision
Empower the Harvard community through technology that enables:
- Effortless access
- Rapid and profound innovation
- Seamless collaboration

Harvard’s IT Strategy

HpH + sCIO + B5 + UIP&I

∑ TLT, SIS, IAM, ISec, Collab

What is a high-performing HUIT?
A high-performing HUIT is
- Mission-driven
- Goal-oriented
- Values-based

How HUIT Works

Mission-driven
We strive to make it easier for faculty, students, and staff to teach, research, learn, and work through the effective use of IT

Goal-oriented
HUIT sets 40 goals to accomplish during a fiscal year, based upon an Enduring Goal framework set within four categories. The live status of our goal progress is in the About section of huit.harvard.edu:

I. Service Delivery
II. Implementation of New Systems
III. Strategy, Planning and Process
IV. IT Workforce Development

Values-based
- User-focused
- Collaborative
- Innovative
- Open

Work in Progress

HUIT 1.0 (2011-2013)
- Consolidated FAS + CA to form HUIT with org focused on service delivery
- Created CTO, PMO, ITSM, Info Sec functions
- Created IT Summit
- Created service catalog
- Consolidated networks, data centers, operations tools
- Focused on values

HUIT 2.0 (2013-2015)
- Established programs to implement Harvard’s strategic initiatives (IAM, SIS, TLT, O365, Harvard Phone, InfoSec)
- Focused on foundational competencies (ITIL, Agile, PM)
- Committed to move to the Cloud
- Embedded values and competencies into performance management
- Launched Harvard IT Academy

HUIT 3.0 (2016-)
- Build skills and reorganize for Cloud/DevOps
- Establish vendor management (VMO) and account management (AM) and data management (DM) functions
- Increased focus on UX, mobility, and accessibility