The Harvard Training Portal
IT Stakeholders

April 5, 2017
Harvard Training Portal – Live since July 2016
Purpose of today’s presentation

✓ Inform you about this university-wide system

✓ Update on current usage

✓ Validate upcoming activities and future phases

✓ Open for discussion – how can this be useful to you?
Project Goals (FY16 - FY18)

• Replace existing training systems with a single university-wide system that is easy to use and help meet compliance requirements.

• Help the schools and units make it easier for Students, Faculty, Staff and Affiliates to get the training and instructions they need or require to access facilities, do their jobs and develop their career.

• Create a sustainable service delivery structure and a governance model that enable us to open the system to all, while maintaining a reasonable level of quality.

• Reduce duplicate data entry and automate processes by integrating with other Harvard and third party systems.
Who is involved in the project?

Executive Committee

- Marilyn Hausamman, VP for HR
- Ara Tahmassian, University Chief Research Compliance Officer
- Amanda Humphrey, Assistant Director for Research Compliance at HMS
- Mary Ann Bradley, Associate Dean for Administrative Operations at FAS
- Jason Shaffner, Managing Director, Administrative Technology Services in HUIT
- Bill VanSchalkwyk, Managing Director of Environmental Health & Safety in Campus Services
- Michael Monaghan, Director of RMAS in FAD
- Melissa Brown, Director of Training and Development in HHR
- Bill Ganzenmuller, Educational Technology Director in HHR
The Vision

https://youtu.be/exjl02LJFrI
Courses

• Over **49,200 courses completed** by users since July 2016!

• **Over 700 courses offered**, including courses for:
  – Environmental Health and Safety
  – Lab Safety
  – IT Academy
  – Leadership programs
  – Title IX for students and staff
  – Lynda.com
  – ManageMentor
  – Specialized classrooms access
  – Career Development
  – Job skills
  – Applications and systems use
Users

- **27,400 unique users** since July 25th
- Half of the users are students
- Over half of all users are from FAS
- 80% of non-student users are from the **Longwood Campus, FAS or Central Administration**
Volume of logins

- Over **140,000 logins** since July 25\textsuperscript{th}
- Average of **760 logins per week day**
- Close to **300 new users** per week
Upcoming activities and project scope

• Solidify our support model for incidents, requests and quarterly upgrades

• Develop a sustainable service delivery model

• Establish local training administration centers in the schools to enable local training courses to be administered via the Harvard Training Portal

• Work with research compliance administration groups to offer research compliance training in the Harvard Training Portal for Faculty, Researchers, and anyone working on or with grants (CITI, RCR, IACUC)
Local Training Administration

- CWD
- HBS
- FAS Ops
- SEAS (April)
- HKS
- HLS?
- HMS/HSPH/HSDM/HLC
- Alumni Affairs
- EH&S
- CWD Programs
- RA HSPH
- RA HMS
- RA Cambridge?
- Sponsored Programs
- CADM | Campus Services
- IT Academy
- Other HUIT
- Sustainability
- Facilities
- HUDS

HR
- Divisions
Questions?
Discussion