# HUIT FY21 Top 20 Goals

## Top 5 Goals
1. Support remote teaching and learning across Harvard
2. Enable the University’s return to campus
3. Support Harvard’s major move to Allston
4. Execute on ITCRB projects
5. Advance the University’s research computing strategy

## Service Delivery
1. Support remote teaching and learning across Harvard
2. Enable the University’s return to campus
3. Support Harvard’s major move to Allston
4. Launch Oracle Analytics services to support administrative reporting and analytics
5. Advance Digital Accessibility strategy and plan
6. Expand and evolve Zoom service
7. Enhance HUIT’s digital content and digital assets
8. Make it easier for the Harvard community to store and access University data (Storage Simplification)
9. Enhance online access to digital objects for research and teaching
10. Deliver year 2 of Network Service Excellence project
11. Develop and execute on IT support model enhancements

## Implementation of New Systems
12. Execute on ITCRB projects
13. Launch CIO Strategic Initiative on Executive Ed
14. Execute on FAS PRB projects
15. Advance the University’s research computing strategy
16. Execute FY21 Information Security Roadmap

## Strategies, Plans, and Process
17. Mature IT procurement and VMO services
18. Develop a strategy to reduce costs without disrupting services
19. Advance HUIT’s DIB strategy
20. Develop strategy and plan for implementing HUIT workplace of the future