### How HUIT Fits into Harvard IT

**Harvard's IT Vision**

Empower the Harvard community through technology that enables:
- Effortless access
- Rapid and profound innovation
- Seamless collaboration

**Harvard's IT Strategy**

\[ \text{hpH + sCIOC + B5 + UITP&P} \]

$\sum \text{TLT, SIS, IAM, iSec, Collab}$

### How HUIT Works

**Mission-driven**

We strive to make it easier for faculty, students, and staff to teach, research, learn, and work through the effective use of IT

**Goal-oriented**

HUIT sets **40 goals** to accomplish during a fiscal year, based upon an Enduring Goal framework:

I. **Service Delivery**
II. **Strategy, Planning and Policies**
III. **Implementation of New Systems**
IV. **HUIT Workforce Development**

**Values-based**

User-focused
- Collaborative
- Innovative
- Open

### Where We’re Headed

**Evolve our Technology**

<table>
<thead>
<tr>
<th>From</th>
<th>To</th>
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<tbody>
<tr>
<td>Standalone systems, every interface different</td>
<td>Unified systems that are easy to use (Common data, better UX)</td>
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**Evolve our Workforce**

<table>
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<tr>
<th>From</th>
<th>To</th>
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<tr>
<td>Technology provider</td>
<td>Service provider &amp; Trusted advisor (SaaS, Cloud)</td>
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**Evolve our Processes**

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<tr>
<th>From</th>
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<tr>
<td>Fragmented, localized processes</td>
<td>Simple, common process (ITIL, Agile, PM)</td>
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### A Managed and Deliberate Work in Progress

**HUIT 1.0 (2011-2013)**

- Consolidated FAS + CA to form HUIT
- Integrated Library Technology Services
- Created CTO, PMO, ITSM, Info Sec functions
- Focused on values
- Created IT Summit
- Formed HUIT Senior Leadership Team

**HUIT 2.0 (2013-2015)**

- Established Strategic Programs (IAM, SIS, TLT, O365, Harvard Phone, InfoSec)
- Focused on foundational skills (ITIL, Agile, PM)
- Launched IT Academy
- Expanded SLT decision making with workgroups

**HUIT 3.0 (2016-)**

- Develop CADM IT Integration
- Establish vendor management (VMO), and account management (AM) and data management (DM) functions
- Build skills and reorganize for Cloud/DevOps
- Expand HUIT’s decision making structure and transparency

### Our focus for today’s meeting