1. HarvardKey
   Reset password, add a new phone and manage two-step verification: key.harvard.edu

2. MessageMe
   Sign up to receive critical alerts from Harvard University in the event of an emergency or significant disruption in operations: messageme.harvard.edu

3. LastPass
   Set up your LastPass Premium account through Harvard. This password manager tool helps create and store your passwords in one secure, central location: lastpass.com/partnerpremium/harvard

4. Zoom
   Set up your Zoom account through Harvard. Zoom is an easy-to-use video-conferencing tool for collaboration across mobile devices, desktops and conference rooms: harvard.zoom.us

5. Office 365 for Harvard
   Log in to your email, calendar and files remotely: mso.harvard.edu

6. Harvard Web Applications
   Browse Harvard tools and web portals available to staff: huit.harvard.edu/apps

Get Started with IT at Central Administration:
Other IT resources to help you get set up, such as Information Security, wireless and more: huit.harvard.edu/it-welcome/staff
We’re Here to Help!

IT Help Portal
huit.harvard.edu/ithelp

Browse knowledge base for self-help resources, live chat with a service technician (login required), submit a ticket or view ticket status.

Tip: Click the IT Help desktop shortcut for quick access.

Productivity Coaching
tinyurl.com/HUIT-Prod-Coaching

On-demand coaching sessions on a variety of applications are available to the Harvard community. Request via the IT Help Portal.

Service Desk
617.495.7777

Monday - Friday: 7:30 a.m. - 6 p.m.
Saturday: 12 p.m. - 4 p.m.
Sunday: 12 p.m. - 4 p.m.

Note: Hours may change based on University holidays: tinyurl.com/HUIT-Contact-Hours