Town Hall

July 25, 2017 | 2:30 p.m. | Wasserstein Hall
Hi!

Anne Margulies
Welcome!
An SEO expert walks into a….
New Faces
Town Hall Objectives

• **Connect** to Harvard’s mission of teaching, learning, and research

• **Update** on initiatives and topics that interest you

• **Recognize** HUIT staff who most exemplify our values
Agenda

• Looking back at FY17
• Employee engagement survey
• FY18 goals
• The HUIT Cup!
Looking back at FY17

HUIT Top 40 Goals

- Complete: 60%
- Incomplete: 40%
Engagement Survey
What we heard

• You love your managers.
• You’re excited about your work.
• You have talented colleagues.
• You’re making an impact.
What we heard

• Unmanageable work load
• Lack of clear priorities
• Inconsistent management styles
• Inconsistent modeling of values by SLT
• Bureaucracy
Live poll

• What should be our top priority?

• How do we get more of your input and ideas?
Where should we focus our efforts over the next 12-18 months?

Better/more consistent recognition of accomplishments

Work load/capacity planning

Making it easier to get things done in/across HUIT

SLT demonstration of values:

UCIO

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How should we gather ideas for actionable steps?

- Form a workgroup with representation from across HUIT
- Facilitate small-group local meetings
- Provide anonymous suggestion boxes

Send follow-up survey

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FY18 Goals

Catie Smith
Managing Director,
Strategy and Service Management
THE HUIT CUP
THE HUIT CUP
May Woo-Mok
THE HUIT CUP