Using Two-step Verification on HarvardKey

Here is what to expect once you set up and activate your two-step verification account.

Now that you’ve set up two-step verification and enrolled a device, you will authenticate with the method matching that device. If you have set up and activated multiple devices, choose your preferred method during login.

1. Log in

- When you want access a HarvardKey-protected resource or application, you will first be prompted to log in using your HarvardKey login name and password.
- Enter the required information and click “Login.”

2. Verify

- You will now be prompted to authenticate using the method that matches the device you activated.
- You can also check the “Remember me for 30 days” box on this screen, or add a new device (both optional).

3. Choose an Authentication Method

- **Set Up a SmartPhone or Tablet with the Duo Mobile App?**
  - Choose “Send Me a Push” to receive a push notification on your smartphone.
  - Just one tap lets you approve or deny a request.
- **Set Up a Landline or Basic Cell Phone?**
  - Choose “Call Me”
  - Duo will call your cell phone or landline. Answer and press any key to authenticate.
- **No Internet or Cellular Service?**
  - Choose “Enter a Passcode”
  - Open the Duo Mobile App on your mobile device (smartphone or tablet) and click on the “key” or “key+” icon to generate a one-time six digit passcode. Enter the passcode.

Success! You will be automatically forwarded to the HarvardKey-protected resource or application you wanted to access.